Terms and Conditions

1. Introduction

Welcome to Suzhou Pacific Knitwear ("we", "our", or "us"). By using our website and submitting any information to us via forms or other means, you agree to comply with and be bound by the following Terms and Conditions ("Terms"). Please read these Terms carefully. If you do not agree to these Terms, you should not use our website or submit any information.

2. Information We Collect

When you use our website or submit a contact form, we may collect personal data, such as your name, email address, phone number, and other details necessary for lead generation and business purposes.

- **Data Collection**: We collect this information through forms, sign-ups, and direct communication.
- **Purpose**: Your data is used to process your inquiries, send you information, and offer products or services that may be of interest to you.

3. Use of Personal Information

We respect your privacy and handle your personal data in accordance with our Privacy Policy. Your information will be used for the following purposes:

- To respond to your inquiries or requests.
- To send you marketing communications related to products, services, and offers that may be of interest.
- To improve our website and services based on user feedback.

4. Data Protection and Security

We take reasonable precautions to protect your personal data. We use secure technologies and comply with applicable data protection laws, including the General Data Protection Regulation (GDPR) for users in the EU.

- **Your Rights**: You have the right to access, correct, or delete your personal data. You may also opt-out of marketing communications at any time.
- **Retention**: We retain your data only for as long as necessary to fulfill the purposes outlined in this document, or as required by law.

5. Consent and Opt-In

By submitting a form on our website, you provide consent for us to process and store your personal data as described in these Terms. You may withdraw your consent at any time by contacting us at info@suzhoupacific.com.

- **Checkbox Confirmation**: You must check the box indicating that you agree to our Terms and Privacy Policy before submitting any form.

6. Third-Party Services

We may use third-party services, such as email marketing platforms or analytics providers, to manage the information you submit. These third parties are obligated to handle your data according to relevant data protection regulations.

- **External Links**: Our website may contain links to third-party websites. We are not responsible for the content or privacy practices of those websites.

7. Limitations of Liability

We do not guarantee the accuracy, completeness, or reliability of any information on our website or provided through forms. We are not liable for any errors, omissions, or damages that may occur through your use of our website or services.

8. Prohibited Uses

You agree not to use the website for any unlawful, harmful, or fraudulent activities, including but not limited to:

- Submitting false or misleading information.
- Attempting to interfere with the operation of the website or its security.
- Using the website to distribute spam or malicious content.

9. Modifications to Terms

We reserve the right to modify these Terms at any time. Any changes will be posted on this page, and the revised Terms will take effect immediately upon publication. We recommend reviewing these Terms periodically to stay informed of any updates.

10. Governing Law

These Terms are governed by the laws of China. Any disputes arising from the use of our website or these Terms shall be subject to the exclusive jurisdiction of the courts of Suzhou.

11. Contact Information

If you have any questions about these Terms or how we handle your personal data, please contact us at:

- **Email**: info@suzhoupacific.com
- **Phone**: (+86) (512) 662 006 32
- **Address**: No. 5086 Wuzhong Ave., Suzhou City 215103, China.